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TO WHOMSOEVER IT CONCERN

Sub. : Performance of MV2300 T/40 SEM attached with Oxford EDX system.

The Vega MV2300 T/40 (TS 5130MM) Computer Controlled Scanning Electron Microscope (SEM) attached with Oxford IE 250 Energy Dispersive Analysis of X-ray (EDX) was procured from M/s Alfa Tech Services, Delhi (vide P.O. No. DPS/O4/IEE/17076/PO/164865/FE, dated 13/02/2004). This machine was installed by them in October 2005. The efficiency of M/s Alfa Tech Services can be assessed from the fact that the machine was installed within 3 days of its arrival at our laboratory. This machine since then has been working fantastically and, we have obtained several interesting results using both SEM and EDX.

The support and services provided by M/s Alfa Tech Services is commendable. Their prompt responses to our queries via email and phone, and their personal appearance on very short notices, has helped us immensely in maintaining the machine to its fullest potential. In addition, they have qualified engineers having in-depth understanding in the maintenance of SEM & EDX systems.

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